APPENDIX

APPENDIX 1. Spare Parts List

Atmos Multi Mk 2 Parts List

		Atmos Multi 24/80			
			Δtn	200	Multi 24/80 PLUS
			7 (0)	100	Walii 24/00 T 200
				Atr	nos Multi 32/80 PLUS
Dra Ref	Description				Part Ref.
3	P. C.				
1	Wall bracket	*	*	*	07.98.37.043
2	Bracket fixing kit	*	*	*	07.95.82.006
3	Rear casing	*	*	*	07.90.22.080
3.1	AAV Grommet 15 mm red/brown	*	*	*	07.98.68.026
3.2	Casing latches kit	*	*	*	07.90.82.009
4	Securing bolt	*	*	*	07.98.44.075
5	Air intake pipe	*	*	*	07.98.74.298
6	Automatic closing device 3/8"	*	*	*	75.06.65.001
7	Automatic air vent 3/8"	*	*	*	79.40.26.001
8	Flue gas pipe	*	*	*	07.98.74.295
8	Flue gas temp measuring point	*	*	*	07.95.15.002
9	Flue pipe	*	*	*	07.98.74.286
10	Gas pipe	*	*	*	07.98.74.282
11	Gas valve & fittings set	*	*	*	07.95.00.002
11.1	Gas valve	*	*	*	07.98.78.003
11.2	O-Ring 26,57x3,53	*	*	*	07.98.83.190
11.3	Bolt M5x8	*	*	*	82.27.02.908
11.4	Nipple 1/2"	*	*	*	07.98.74.312
12	Sealing washer	*	*		07.98.83.189
13	Connecting tube - 24 Model		"	*	07.95.74.024
13 14	Connecting tube - 32 Model	*	*	*	07.95.74.025 07.98.82.120
15	Fixing nut M6	*	*	*	07.95.00.003
15.1	Flow pipe set Flow pipe	*	*	*	07.98.74.283
15.1	(deleted)	*	*	*	75.66.99.027
15.2	Tightening ring 22 mm	*	*	*	07.98.74.155
15.4	Tightening nut M27x1,5	*	*	*	07.98.82.119
15.5	CH Temperature sensor	*	*	*	07.98.63.042
15.6	Plug 1/2"+ O-Ring	*	*	*	74.53.80.016
16	Tank set	*			07.95.05.008
16	Tank set - Plus Version		*	*	07.95.05.009
16.1	Tank frame	*	*	*	07.98.30.006
16.2	Earthing washer M8	*	*	*	07.98.82.114
16.3	Hex bolt M8x12	*	*	*	07.98.82.112
16.4	Sealing washer M8	*	*	*	82.74.06.903
16.5	Pump/heat exchanger pipe	*	*	*	07.98.74.285
16.6	Union nut 1"	*	*	*	07.98.82.113
16.7	O-Ring 22x3.0	*	*	*	07.98.83.227
16.8	Bracket bolt	*	*	*	07.98.43.017
16.9	Silicone sealing ring	*	*	*	07.98.83.231
16.10	Adjusting screw M6x25	*	*	*	07.98.82.117
16.11	Support collar 22 mm		*	*	07.98.74.206
16.12	Earthing tab 6,3 mm 45°	*	*	*	68.31.12.828
16.13	Screw M4x8 self tap	*	*	*	82.08.93.046

Atmos Multi Mk 2 Parts List

			Atmos Multi 24/80 PLUS			
				Atr	nos Multi 32/80 PLUS	
Drg Ref 17 18	Thermostat Rear insulation	* *	*	*	Part Ref. 78.76.54.981 07.98.83.229	
19 19 19.1	Burner/fan assembly - 24 Model Burner/fan assembly - 32 Model Burner casting	*	*	* *	07.95.25.003 07.95.25.004 07.95.07.002	
19.2 19.3 19.4 19.5	Fan casing Fan Nut M4	* *	*	* *	07.98.83.185 07.98.36.003 07.98.82.080 07.95.26.003	
19.5 19.6 19.7 19.8	Viewing glass set Burner set Ionisation probe set Ignition electrode set	* *	*	* *	07.95.25.003 07.95.25.002 07.95.78.004 07.95.70.006	
19.9 19.10 19.10	O-Ring 80x2 Mixing chamber 25 mm - 24 Model Mixing chamber 28 mm - 32 Model	*	*	*	07.98.83.184 07.98.16.002 07.98.16.001	
19.11 19.12 19.13	Screw M6x8 Grommet 15 mm Nipple cover Ø 6 mm	* *	* *	* *	07.98.82.082 07.98.68.041 07.98.15.092	
20 21 22	Ceramic core Mid baffle Lower baffle	* *	* *	* *	07.98.27.001 07.98.41.027 07.98.41.016	
23 24 25	Condensate collector Siphon 32x140 mm Sealing washer 60 mm	* *	* *	* *	07.98.07.007 07.90.74.200 07.98.83.233	
26 27 28	Lifting bar set CH pump (inc. cable loom K5) 3 Port valve (inc. cable loom K7)	* *	* *	* *	07.95.74.023 07.95.36.002 75.83.01.004	
29 30 31	Return pipe for CH pump Pressure sensor Pump seal 30 mm	* *	*	* *	07.98.74.284 07.98.78.004 07.98.83.230	
32 33 34	Union nut 1" Short pipe for pump T-piece 22x22x22 mm	* * *	*	* *	07.98.82.113 07.98.74.288 07.98.74.304	
35 35 36	Pipe with bend - pump Pipe with bend - helix coil Elbow connection 22x22 mm Erent insulation	*	*	* *	07.98.74.296 07.98.74.287 74.64.30.958 07.98.83.228	
37 38 39 40	Front insulation Flow pipe Bracket Ignition transformer	* *	*	* *	07.98.63.226 07.98.74.308 07.98.37.042 07.98.61.001	
40 41 42 43	Ignition transformer Screw M4x8 self tap Hex bolt M8x12 Controller mounting plate	* *	*	* *	82.08.93.046 07.98.82.112 07.95.30.001	
44 45 46	Controller Controller Controller front plate Front case set	* *	* *	* *	07.95.64.001 07.98.35.288 07.95.22.004	
47 47	Data Plate 24 Model Data Plate 24 Plus Model	*	*		07.98.35.294 07.98.35.295	

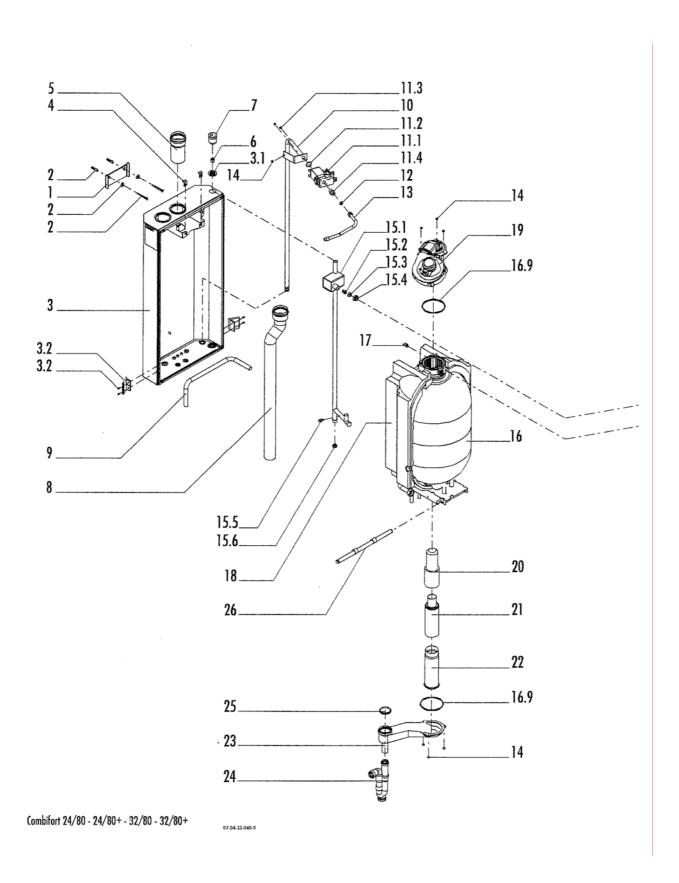
Atmos Multi 24/80

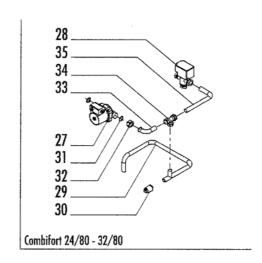
Atmos Multi Mk 2 Parts List

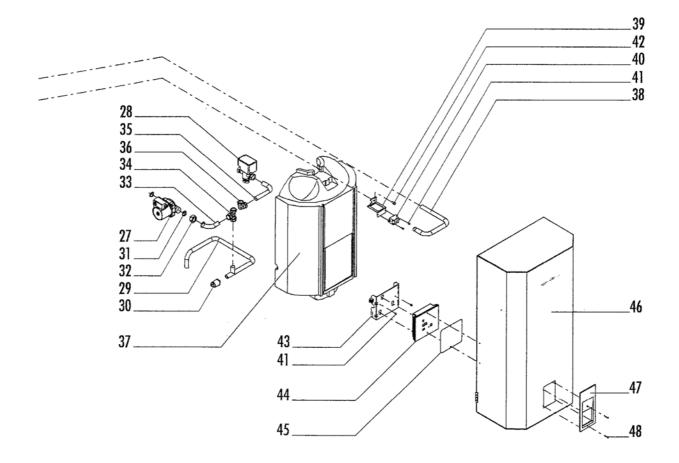
		Atmos Multi 24/80 PLUS				
			•	Atr	nos Mu	lti 32/80 PLUS
Dra Ref	Description				Γ	Part Ref.
47	Data Plate					07.98.35.296
47	Data Plate 32 Plus Model			*		07.98.35.297
48	Screw M3x 25	*	*	*		07.98.82.115
100	Cable loom K1 (room thermostat)	*	*	*		07.98.66.122
101	Cable loom K2 (pressure sensor)	*	*	*		07.98.66.206
102	Cable loom K4	*	*	*		07.98.66.212
102	(CH flow & tank temp sensors)					ooooo
103	Appliance selection 24 Model	*				07.98.63.043
103	Appliance selection 24 Plus Model		*			07.98.63.044
103	Appliance selection					07.98.63.045
103	Appliance selection 32 Plus Model			*		07.98.63.046
104	Tank temperature sensor	*	*	*		07.98.63.047
105	Cable loom K5 (CH pump)	*	*	*		07.98.66.208
106	Cable loom K6	*	*	*		07.98.66.202
100	(Gas valve, max. thermostat,					000.00.202
	Ionisation/ Ignition electrode)					
107	Cable loom K7 (3 port valve)	*	*	*		_
107	Cable loom K8 (fan)	*	*	*		07.98.66.201
109	Cable K11 (main boiler earth)	*	*	*		07.98.66.207
110	Cable loom K12 (ignition earth)	*	*	*		07.98.66.204
111	Cable loom K13 (ignition)	*	*	*		07.98.66.210
112	Mains lead	*	*	*		07.98.66.120
Note 1	Temp. & pressure relief valve	*	*	*		?
NOIC 1	Temp. & pressure relief valve					·
		<u> </u>		<u> </u>		

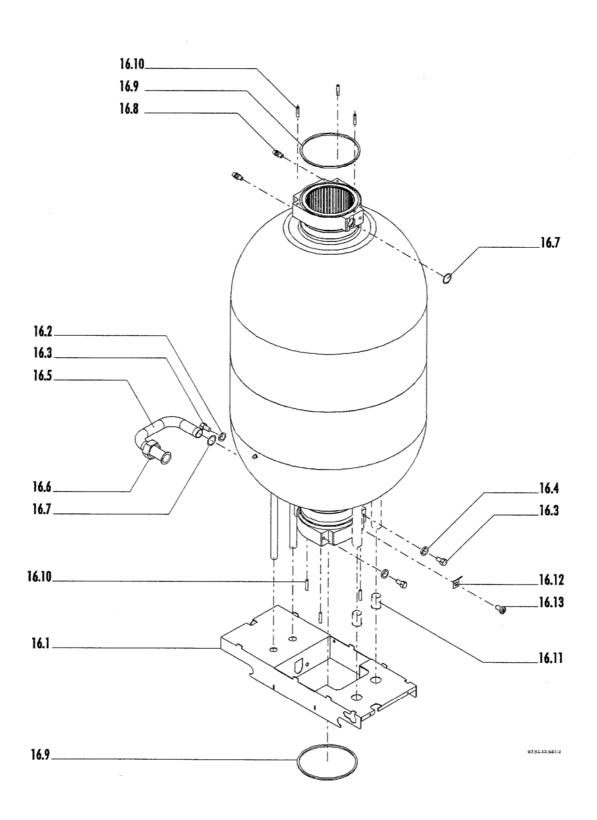
Atmos Multi 24/80

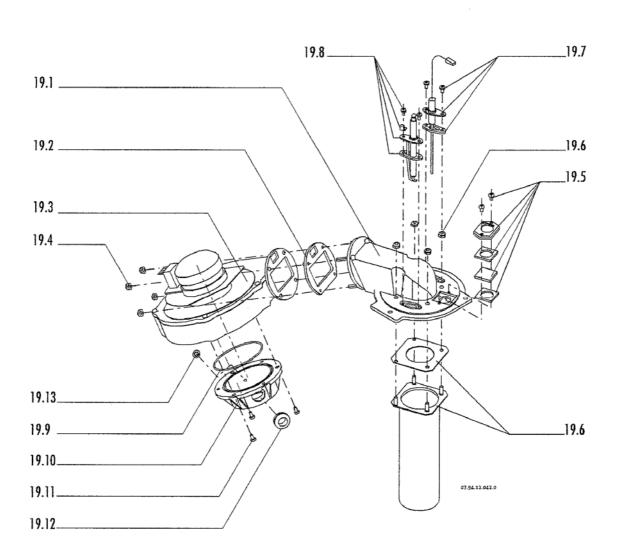
Note 1 – This part is not shown in the diagrams. Please refer to the Boiler Schematic (Section 4).

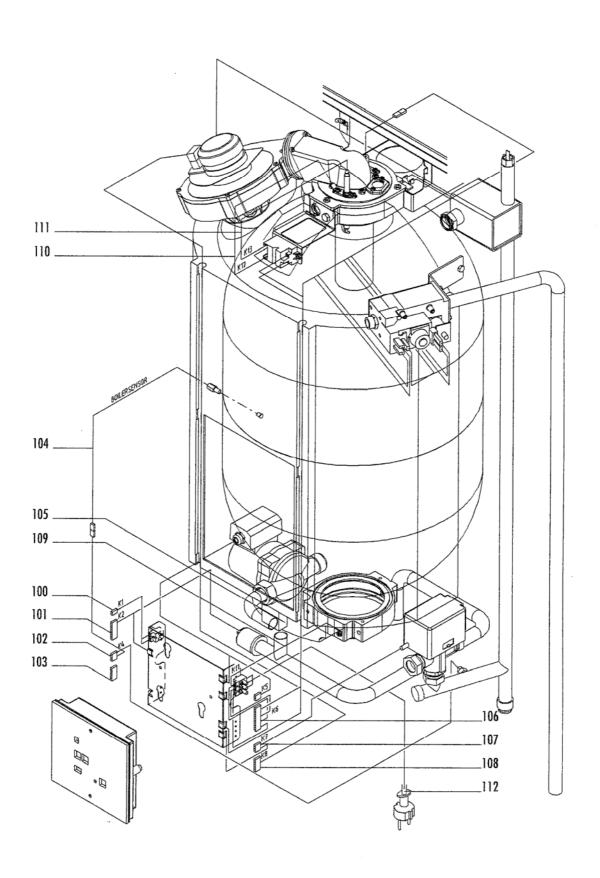












APPENDIX 2. Fault Finding

1. GENERAL

The Atmos Multi has 3 types of error messages:-

1. Warning messages

In this case, instead of the status message, a letter appears on the diagnostic display for one second, once every 5 seconds.

2. Blocking messages

A permanently illuminated letter appears on the diagnostic display.

3. Malfunction messages

A flashing letter or number appears on the diagnostic display.

In the event of a warning message, the function to which the message applies will be switched off while the appliance continues to operate.

In the event of a malfunction message, the entire appliance will be shut down requiring manually resetting before the boiler will continue operation.

OPERATING CODES ON ATMOS MULTI

See also Table 1 in Section 5 of the Manual. The following appear on the status display:-

- 1 Hot water heating operating
- 2 Central heating operating
- 3 Hot water and central heating priority to hot water
- 4 Hot water and central heating supply to both

The dot in the bottom right hand corner of the diagnostic display indicates the following burner function:-

No dot No burner
Slow flashing dot Minimum fire

Increasingly fast flashing dot Constant dot Higher & higher firing Burner on maximum output

The dot in the bottom right hand corner of the central heating display: -

Dot Motorised valve energised to send

water to the central heating circuit

2. SUMMARY OF MESSAGES

This section provides a brief description of the warning, blocking and malfunction messages which appear on the appliances diagnostic display. The causes of these messages are addressed in more detail in section 3.

2.1 Warning messages

A warning message is identified by a letter that appears on the diagnostic display once every 5 seconds, for a period of 1 second, instead of the status message.

Diagnostic display code		
Status message (Number)	Warning every 5 seconds	Message
	b	Incorrect hot water tank temperature reading, value<-10°C or> 118°C
8 c		Incorrect central heating water pressure, value between 0 and 0.5 bar or 3 and 4 bar (capacity is limited to low setting)
	d	Incorrect central heating return sensor reading, value<-10°C or> 118°C
h		Incorrect outside sensor reading, value<-15°C or>118°C

2.2 Blocking messages

A blocking is an error that occurs without causing a malfunction. The appliance waits until the blocking has been resolved and then continues to operate normally. A blocking is indicated by a permanently lit letter on the diagnostic display.

Code		
Diagnostic Central heating display water display		Message
	HH	Central heating water temperature sensor error value >118°C
С	L L	Central heating water temperature sensor error, value <-10°C
C*		Central heating pressure lower than 1 bar (occurs when the plug is inserted into the power socket)
F		Mains frequency error
Н		Internal error
L		Electrical mains plug error-correct supply polarity
n		Mains or reference voltage too low
	HH	Appliance type recognition error, value >118°C
	L L	Appliance type recognition error, value <-10°C
t	1 0	Appliance type recognition error, control unit is set to 24/80
	1 1	Appliance type recognition error, control unit is set to 24/80 ^{plus}
	20	Appliance type recognition error, control unit is set to 32/80
	2 1	Appliance type recognition error, control unit is set to 32/80 ^{plus}

^{*} this code will not be stored in the memory

2.3 Malfunction messages

A malfunction is an error which is so serious that the appliance is locked. A malfunction message is identified by a locked control unit accompanied by a flashing number or letter on the diagnostic display. The appliance can only be unlocked by pressing the reset button.

Co	ode	
Diagnostic Central heating display water display		Message
2		Fan defective (5Hz deviation per minute)
3		Incorrect ionisation (flame) signal
3.		No ionisation (flame) signal during start-up procedure
4		Ionisation signal absent during heat supply (diagnostic code 1-4)
4.		Ionisation signal remains present too long after heat supply
6.		Gas valve control defective
7		Insufficient flow of central heating water during hot water heating
7.		Insufficient flow of central heating water during radiator heating
8		Maximum thermostat cuts out and central heating water pressure was lower than 0.5 bar
9		Maximum thermostat cuts out and central heating water sensor was higher than 80°C
9.		Safety internal malfunction in control unit
Letter		Internal malfunction in control unit
(Dark display)		Appliance receiving no voltage

3. CAUSES OF MESSAGES

3.1 Warning messages

A warning message is identified by a letter that appears on the diagnostic display every five seconds for a period of one second instead of the status message. The appliance continues to operate, but the function to which the message applies will be switched off of ignored. Once the cause of the warning message has been solved, the appliance will start up again automatically so resetting is not necessary. The possible causes are described below in order of probability. Also look for the malfunction in this order.

Diagnostic display code			Central heating water display code		
Status message (Number)	Warning every 5 seconds	Diagnosis	Message	e Cause	
	b	Hot water tank temperature <-10°C or >118°C. In sub-program sensor values the message HH (>118°C) or LL (<-10°C) appears on the central heating water display.	нн	Central heating temperature >118°C Connector K4 loose or improperly connected Temperature sensor wiring interrupted Sensor defective Control unit	
			LL	Control heating temperature <-10°C Short circuit in temperature sensor wiring Sensor defective Control unit	

С	Central heating water pressure too low or too high. Limiting the output to the appliances lowest capacity. The current central heating water pressure is shown on the central heating display. If the central heating water temperature is set on the central heating display, the current central heating water pressure can be read through 'sub-program sensor values'	0 – 0.5 BAR	 Central heating system lacking water pressure No venting of the central heating system through the automatic deaerator Leak in the appliance or central heating system Central heating pressure sensor defective 	
	unough sub-program sensor values	3 – 4 BAR	 Central heating system over pressurised Expansion tank defective Central heating pressure sensor defective 	
d	Central heating return temperature <-10°C or >118°C. In sub-program sensor values, HH (>118°C) or LL (<-	H H	See cause of HH in status message See cause of LL in status message	
	10°C) will appear on the central heating water display.		200 saass 5. 22 m status moosage	
h	Outside temperature<-10°C or >118°C. In sub-program sensor values,	нн	See cause of HH in status message	
	HH (>118°C) or LL (<-10°C) will appear on the central heating water display.	LL	See cause of LL in status message	

3.2 Blocking messages

A blocking message is identified by a permanently illuminated letter on the diagnostic display. Once the blocking has been solved, the appliance will start up again automatically. So resetting is not necessary.

The possible causes are described below in order of probability. Also look for the malfunction in this order.

Code		Diagnosis	Cause
Diagnostic display	Central heating water display		
С	HН	Central heating water temperature > 118°C	See cause of HH in 'status message/b' [3.1]
	L L	Central heating water temperature < -10°C	See cause of LL in 'status message/b' [3.1]
C*		Appliance blocked because central heating system pressure is too low	Central heating pressure lower than 1 bar
F		Mains frequency error	If this blocking occurs frequently or for a long period, replace control unit
Н		Internal error	If this blocking occurs frequently or for a long period, replace control unit
L		Electrical mains supply	 Mains supply has wrong polarity Not earthed Ionisation electrode earth wire loose Control unit
n		Mains or reference voltage too low	Mains voltage < 200 volts Mains voltage insufficient Control unit
t	нн	Appliance type recognition error, value > 118°C	Control unit selected incorrectly Selection resistance defective Control unit defective
	L L	Appliance type recognition error, value < - 10°C	
	10	Appliance type recognition error, the control unit is set to 24/80	
	11	Appliance type recognition error, the control unit is set to 24/80 ^{plus}	
	2 0	Appliance type recognition error, the control unit is set to 32/80	
	2 1	Appliance type recognition error, the control unit is set to 32/80 ^{plus}	

^{*} this code will not be stored in the memory

3.2 Malfunction messages

A malfunction message is indicated by a flashing number or letter on the diagnostic display combined with a locked control unit. Once the malfunction is solved, the control unit must be unlocked by pressing the reset button once. Should the control unit fail to unlock, try again after approx. 20 seconds.

The possible causes are described below in order of probability. Also look for the malfunction in this order.

Code	Diagnosis	Cause
Diagnostic display		
2	Fan defective (5 hz deviation per minute)	 Fan not turning Fan's electrical connection loose or improperly connected Control unit
3	Incorrect ionisation (flame) signal	Valve in gas valve remains open or leaksControl unit
3.	No ionisation (flame) signal during start-up procedure	No gas supply
4.	Ionisation signal lost during heat supply (diagnostic code 1 - 4) Ionisation signal remains too long	 Insufficient gas supply Siphon obstructed Ionisation electrode defective / causing short-circuit such as against burner Gas valve set incorrectly O₂ content more than 7.5% at low setting Fan's low capacity circuit defective or interrupted Burner damaged Control unit Valve in gas valve defective, remains open or leaks
6	after heat supply Gas valve control receiving voltage	Control unit Wiring error
	erroneously	Control unit

Malfunction messages (continued)

Code	Diagnosis	Cause
Diagnostic display		
7	Insufficient circulation of central heating water during hot water heating	Insufficient central heating water in the central heating water circuit - Central heating water pressure too low (minimum 1 bar at the appliance)- Automatic de-aerator not functioning properly (Air in the appliance) Central heating pump not running - Central heating pump stuck - Connector K5 loose - Central heating pump defective - Thermal safety switched off - Control unit
7.	Insufficient circulation of central heating water during radiator heating	Insufficient central heating water in the central heating water circuit Central heating water pressure too low (minimum 1 bar at the appliance) All (thermostat) radiator taps are closed (pressure difference regulator not set properly if present) Accumulation of air caught somewhere in the central heating water circuit Automatic de-aerator not functioning properly (air in the appliance) Central heating pump not running Central heating pump stuck Connector K5 loose Central heating pump defective Control unit
8	High limit thermostat switches off and central heating water pressure lower than 0.5 bar	Central heating water pressure incorrect Central heating water temperature sensor not properly connected to central heating water pipe Thermal safety connection defective Thermal safety defective Control unit Central heating pump not running Central heating pump stuck Connector K5 loose Central heating pump defective Control unit
9	High limit thermostat switches off and temperature of central heating water sensor exceeds 80°C	Central heating water temperature sensor not properly connected to central heating water pipe Thermal safety connection defective Thermal safety defective Control unit Central pump not running Central heating pump stuck Connector K5 loose Central heating pump defective Control unit
9.	Control unit safety malfunction	Control unit
LETTER	[Letter such as A or E] Internal error in control unit.	Control unit
[Dark display]	Appliance not receiving any power	Plug not inserted in wall socket No electricity from wall socket Wire loom connector k6 not connected Control unit fuse defective Mains voltage wiring defective Control unit

4. USER PROGRAM

The user program is identified by a permanently lit letter followed by a dot.

• Access : Press 'Set' button for approx. 5 seconds until the letter **b.** appears

Next setting : Press 'Set' button
Different value : Press 'Hot water' button
Exit program : Press 'Reset' button

•	Code		
Diagnostic display	Central heating water display	Function	Setting
b.	01	Hot water tank temperature	60°C
	02		*65°C
	03		70°C
C.	88	Central heating temperature	°C
	0. 0	Central heating pressure sensor is not active	
	8.8	Central heating pressure	*BAR
F.	88	Serial number + last malfunction	
G.	88	Serial number + last blocking	
0.**	0 0	Weather-dependent regulation	*Off
	0 1		Room thermostat time switch
	02		
S.	00	Non-standard setting (only applies to User program)	
	0 1	Return to standard* (only applies to User program)	

[°] standard

5. INSTALLER PROGRAM

The Installer program is identified by a permanently illuminated letter without a dot.

• Access : Press 'Set' button for approx. 10 seconds until the letter **A** appears

Different value : Press 'Hot water' button
 Next setting : Press 'Set' button
 Exit program : Press 'Reset' button

• To sub-program : Press 'Set' button followed by 'Hot water' button

Code			
Diagnostic display	Central heating water display	Function	Setting
Α	88	Fictitious ionisation flow	
	L L	Low capacity (continuous)	
	нн	High capacity (continuous)	
b	5 b	To sub-mode sensor values	
С	0 0	Modulate at central heating temperature	Off
	11		*On
С	6 0	Central heating water temperature (maximum)	60°C
	75		75°C
	9 0		*90°C
E	0 0	Three-way valve capacity control	Off
	11	7	*On
F	8	Malfunctions (maximum 15)	Begin/end
	8 8	- 8 = service identification number (0 - 6)	Last malfunction code
	8 8	- 8 = malfunction code	Last malfunction code -1
	8 8		etc.
G	8	Blocks (maximum 16)	Begin/end
	8 8	- 8 = service identification number (0 - 6)	Last blocking code
	8 8	- 8 = blocking code	Last blocking code -1
	8 8		etc.

^{*} standard

^{**} only visible if outside temperature sensor is connected

	Code				
Diagnostic display	Central heating water display	Function	Setting		
h	01	Pump over-run for central heating	* 1 min.		
	03	7 ·	3 min.		
	05	7	5 min.		
Н	0. 1	Pump over-run for boiler	*10 min.		
	0. 2	7 ·	20 min.		
	0. 3	7	30 min.		
	0. 4	7	40 min.		
	1. 0	1	1 hour		
	2 4	1	Continuous		
L	0 0	Low capacity burner time	off		
	05	j '	5 min.		
	10	1	* 10 min.		
	15	1	15 min.		
n	00	Central heating acceleration	off		
	02	1	2 min.		
	0.5	†	*5 min.		
	10	†	10 min.		
0**	5 b	To sub-program weather-dependent setting	Last blocking code		
P	0.0	Anti-cycling central heating	off		
	03		*3 min.		
	06	1	6 min.		
Q	5	Frost-protection (internal on central heating water)	5°C		
	10		*10°C		
	15	-	15°C		
	20	-	20°C		
5	00	Non-standard setting (only applies to service program)	20 0		
	11	Return to standard			
	, ,	(only applies to service program)			
** **	10	Appliance recognition 24/80			
·	11	Appliance recognition 24/80 ^{plus}			
	20	Appliance recognition 32/80			
	21	Appliance recognition 32/80 ^{plus}			
Y	7	Capacity limitation for central heating supply 24/80 and 24/80 plus	7.5 kW		
	1 5	^{- ∵}	15 kW		
	2 4	†	*24.5 kW		
	10	Capacity limitation for central heating supply 32/80 and 32/80 ^{plus}	10 kW		
	2 1	02.00	21 kW		
	32	1	*32 kW		

standard

only visible if outside temperature sensor is connected with the proper selection, the code **t** will not be visible in the service program

6. SERVICE SERIAL NUMBER

Every malfunction is preceded by a service identification number. The service identification number is a handy tool for servicing the *ATMOS MULTI*. By changing this number after every service, the next time, one can see which blocks and/or malfunctions occurred since the last service.

To change the service identification number, the malfunction logbook **F** must first be selected. Then the 'Hot water' button is kept pressed in while finally the 'Set' button is pressed.

The service identification number will be increased by 1 to a maximum of 6, and will then start again from the number 0. When changing the service identification number, it is simultaneously changed in the blocking logbook.

The example below shows the logbook codes in the CH Water display, obtained by stepping through the most recent logged faults using the 'Hot water' button.

Ex	ample	DIAGNOSIS	CENTRAL HEATING WATER DISPLAY				
•	OCT '02 INSTALLATION OF THE APPLIANCE - CONTENTS OF MALFUNCTION LOGBOOK	F G	0- 0-				
•	CONTENTS OF BLOCKING LOGBOOK OCT '03 ANNUAL INSPECTION CONTENTS OF MALFUNCTION LOGBOOK CONTENTS OF BLOCKING LOGBOOK SERVICE ID NUMBER INCREASED BY MEANS OF 'HOT WATER' AND 'SET' BUTTON	F* G**	0- 0- 0-	07. 0c	07. 0-	0-	
•	OCT '04 ANNUAL INSPECTION - CONTENTS OF MALFUNCTION LOGBOOK - CONTENTS OF BLOCKING LOGBOOK - SERVICE ID NUMBER INCREASED BY MEANS OF 'HOT WATER' AND 'SET' BUTTON	F*** G	1- 1- 1-	13. 0c 2-	07. 1-	07	1-

^{*} Two times 07. means insufficient central heating water flow during central heating operation.

COMMENT!

Do not forget to increase the service identification number after each service/maintenance and record this with the date on the service chart of the appliance.

^{**} One **0c** means for example that the central heating water temperature connector was loose.

^{***} Malfunction **13** was added last year. This can be seen by the first number **1** (service identification number). The second number **3**. is the malfunction (in this case no ionisation signal during start-up procedure). The two last malfunctions are preceded by a different service number and are therefore from the previous services.

APPENDIX 3. Appliance Guarantee

GUARANTEE

□ What is covered by the Guarantee?

Atmos guarantees the heat exchanger and the water heater tank for material and construction faults for five years and the other parts for two years. Both periods are calculated from the date of commissioning.

This guarantee implies that the purchaser of this appliance is entitled to free delivery of the replacement part. Your installer may charge for the costs of dismantling and replacing the defective part.

Repairing or replacing parts during the guarantee period does not extend the length of the guarantee. Atmos gives a 1 year guarantee on replacement parts. Parts or appliances sent to the factory for repair or replacement must always be sent postage paid.

Defects caused by corrosion - both internally and externally - of any nature whatsoever, whatever their cause, and defects resulting from scale deposits are not covered by the guarantee.

Secondary damage, including water damage resulting from the appliance leaking, loss of earnings resulting from the failure of the appliance to perform correctly, fire, legal liability of the user to third parties and so on, do not come under the guarantee. The right to assess guarantee claims is reserved to Atmos, who must always be given the opportunity of inspecting the appliance on site.

□ Who conducts the Guarantee?

The provision of service and the execution of this guarantee is the responsibility of the installer from whom you bought the appliance.

□ Guarantee stipulations

Claims can only be made on the guarantee if the enclosed *GUARANTEE REGISTRATION CARD* has been completed and signed and returned to Atmos within 14 days of the installation date.

The appliance should be installed by a recognised installer according to the Atmos Multi installation instructions and the general and local regulations applicable at the time of installation.

The user must operate the appliance in accordance with the *OPERATING INSTRUCTIONS*. The guarantee becomes null and void if the appliance is used incorrectly, or in the event of proven negligence, or incorrectly implemented repairs. The guarantee also becomes null and void if changes are made to the appliance without our knowledge. The same applies if the data plate on the appliance is removed, crossed out or made illegible.

Repairs should be carried out by a recognised installer. Exclusively Atmos parts must be used.

The annual inspection and maintenance must be carried out by a recognised installer in accordance with the maintenance advice provided by Atmos.

If a defect occurs, the appliance will be assessed as it was originally set up and connected.

□ Receipt, Guarantee Registration card and Proof of Guarantee

Claims can only be made on the guarantee described above upon submission of the receipt invoice together with the fully completed proof of guarantee. You must retain this *PROOF OF GUARANTEE*, which you will find at the back of the USER *OPERATING INSTRUCTIONS*. The appliance serial number is also stated on this document. The purchase date and the name of your supplier must be clearly stated on your receipt.