Installation and service instructions



for heating engineers

Vitodens 100
Type WB1A
Gas fired wall mounted condensing boiler
Natural gas version

For applicability, see the last page



VITODENS 100



Please keep safe

Safety instructions



Please follow these safety instructions closely to prevent accidents and material losses.

Safety instructions explained



Danger

This symbol warns against the risk of injury.



Please note

This symbol warns against the risk of material losses and environmental pollution.

Note

Details identified by the word "Note" contain additional information.

Target group

These instructions are exclusively designed for qualified personnel.

- Work on gas equipment must only be carried out by a CORGI registered gas engineer.
- Electrical work must be compliant with Part P of the building regulations.
- The system must be commissioned by a CORGI registered gas engineer.

If you notice the smell of gas



Danger

Escaping gas can cause explosions which may lead to serious injury.

- Do not smoke. Prevent naked flames and sparks.
 Never operate light switches or those of electrical equipment.
- Open windows and doors.
- Close the gas shut-off valve.
- Remove all personnel from the danger zone.
- Observe the safety regulations of your local gas supplier.

If you smell flue gas



Danger

Flue gas may lead to life-threatening poisoning.

- Heating system shutdown
- Ventilate the area where the boiler is fitted.
- Close all doors leading to the living space.
- Do not operate electrical switches.

Safety instructions (cont.)

Working on the heating system

- Isolate the system from the mains electric power supply, e.g. by removing a separate fuse or by a localised isolator and check that is is no longer 'live' using a approved test instrument.
- Isolate the gas supply and safeguard against unauthorised reopening.

Repair work

Please note

Repairing components which fulfil a safety function can compromise the safe operation of your heating system.

Replace faulty components only with original Viessmann spare parts.

Ancillary components, spare and wearing parts

Please note

Spare and wearing parts which have not been tested together with the heating system can compromise its function. Installing non-authorised components and non-approved modifications/conversion can compromise safety and may infringe our warranty conditions.

For replacements, use only original spare parts from Viessmann or those which are approved by Viessmann.

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Product information

Vitodens 100, Type WB1A

Set up for operation with natural gas.

General Information

Appliance description

The Vitodens 100 is a fully automatic, wall hung, fan assisted balanced flue condensing boiler for use with Natural Gas (G20) and is designed for use with fully pumped systems only. There are two models of the Vitodens 100 in the range which are fully modulating between 8.00kW (27,300 Btu/h) and 18kW (61,400 Btu/h)/24.0kW (84,300 Btu/h).

Internal frost protection and an electronic control unit is fitted as standard equipment. The boiler may be used with any suitable room thermostat and / or time clock in addition to the optional controls available from Viessmann.

Asbestos, mercury or CFC's have not and will not be used in this product.

Certification details

The Vitodens 100 is certified to comply with the requirements of pr EN 483 and EN 625 for use in GB and IE (Great Britain and Ireland) using gas category 2H (G20) with a governed gas supply at 20 mbar (8 in.wg) inlet pressure.

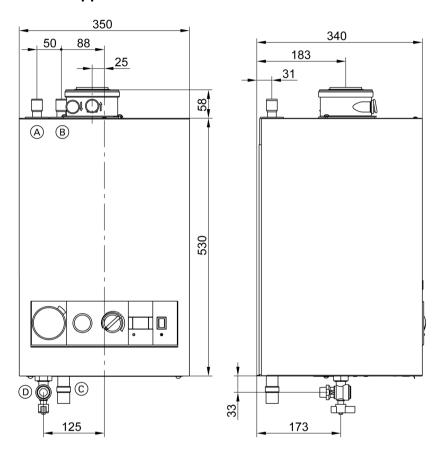
The appliance classification is either C_{13x}, C_{33x}, C₆₃ or C_{63x} depending upon whether horizontal or vertical flue termination is used.

Technical Specification

General Specifications and Performance Data

Rated output range			
T _F /T _R 50/30 °C	kW	8 to 18	8 to 24
TF/TR 80/60 °C	kW	7.3 to 16.4	7.3 to 21.8
Rated heat load range	kW	7.4 to 16.7	7.4 to 22.3
Maximum gas rate	m ³ /h	1.77	2.36
Minimum CH system pressure (static	bar	0.2	0.2
head) – Cold			
Maximum CH system pressure (static	bar	1.0	1.0
head) – Hot			
Maximum CH flow temperature	°C	80	80
Lift weight	kg	37	37
Total weight inc. packaging	kg	39	39
Electrical supply		230 V, 50Hz	230 V, 50Hz
Internal fuse	Α	4	4
Maximum power consumption	W	55	55
Flue outlet (clearance ∅):	mm	60	60
Ventilation pipe (outside ∅)	mm	100	100
Product ID		€-0085	BQ 0017
Gas Council Number		41-819-12	41-819-10

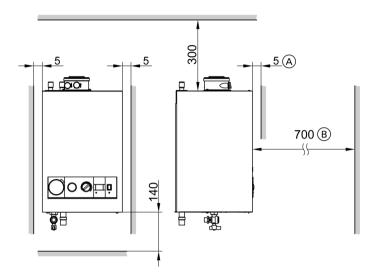
Overall Appliance Dimensions



- A Heating return: Ø22 mm
- © Condensate drain: Plastic pipe Ø22 mm
- D Gas connection: R 1/2 FBSP

Minimum installation clearances

The following minimum clearances (mm) must be maintained for installing and servicing the appliance.



- (A) Front (behind removable panel)
- B Front (for service)

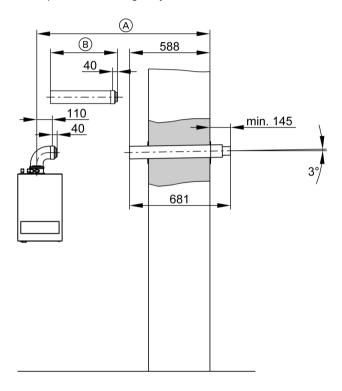
Flue System Specifications

Concentric Horizontal Flue System

Standard horizontal flue kit: The appliance is supplied complete with a standard concentric horizontal balanced flue terminal assembly, suitable for flue lengths of up to 620 mm from the centre of the flue outlet, which equates to wall thicknesses of up to 480 mm for rear flues and 463 mm for side flues, including minimum clearances.

Extension ducts can be used to increase the straight flue length up to 6 m and include one 87° elbow.

An extra 87° elbow can be used but this reduces the maximum permissible length by 1 m. An extra 45° elbow can be used but this reduces the maximum permissible length by 0.5 m.



(A) Combined length of flue outlet/ ventilation pipe max 6m.

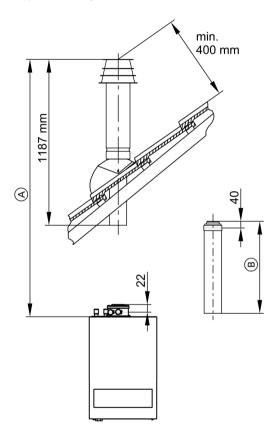
B Flue outlet/ventilation pipe (can be shortened as necessary)

Concentric Vertical Flue System

The vertical flue kit (optional extra) with extensions may be used for up to 10 m applications.

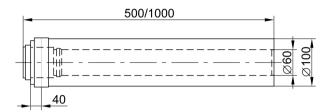
An extra 87° elbow can be used but this reduces the maximum permissible length by 1 m. An extra 45° elbow can be used but this reduces the maximum permissible length by 0.5 m.

Before commencing the installation refer to diagram below to determine which optional extension kits are required, if any.

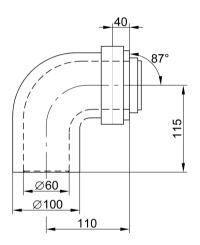


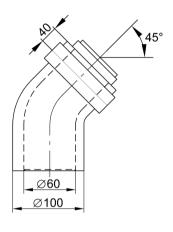
- (A) Combined length of flue outlet/ ventilation pipe max. 10 m.
- B Flue outlet/ventilation pipe (can be shortened as necessary)

Elbows and extensions



Extension



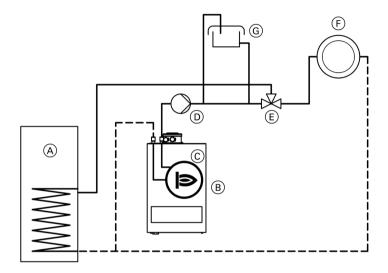


Elbow 45°

Elbow 87°

Hydraulic circuit

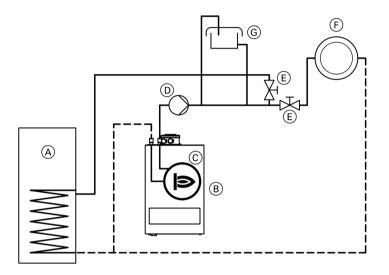
Y-Plan System



- A DHW cylinderB Boiler
- © heat exchanger
- © circulation pump

- E Three-way diverter valve
 F Heating circuit
- © Feed & expansion tank

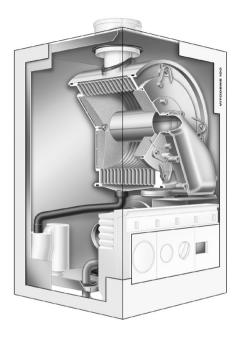
S-Plan System



- (A) DHW cylinder
- B Boiler
- © heat exchanger
- © circulation pump

- (E) Zone 2 Port Valve
- F Heating circuit
 Feed & expansion tank

Sectional Diagram



Installation Requirements

Statutory Requirements

Gas safety (installation and use) regulations (current issue)

This appliance must be installed in accordance with the gas safety regulations.

In addition to the above regulations, this appliance must be installed in accordance with the current IEE Wiring Regulations for electrical installation (BS 7671), local building regulation, the Building Standards (Scotland) (Consolidation) Regulations, bye laws of the local water undertaking and Health and Safety Document No. 635 'The Electricity at Work regulations 1989'.

It should also be in accordance with the relevant recommendations in the current editions of the following British Standards and Codes of Practice: BS 5449, BS 5546, BS 5440:1, BS 5440:2, BS 6798, BS 7593, BS 6891. From 1 April 2005, all CORGI Registered Installers will be required to notify CORGI when they have installed or exchanged a gas appliance in a residential dwelling.

CORGI will then issue either a Building Compliance Certificate (for England and Wales) or a Declaration of Safety (for Scotland, Northern Ireland, Isle of Man or appliances out of the scope of Building Regulations) to the homeowner, which will confirm that the work has been carried out by a competent CORGI Registered Installer. This document will be used to form part of the Home Information Pack (HIP) that becomes a requirement from January 2007 in order to sell your house.

Please note

Manufacturers instructions must not be taken in any way as overriding statutory obligations.

Boiler Position

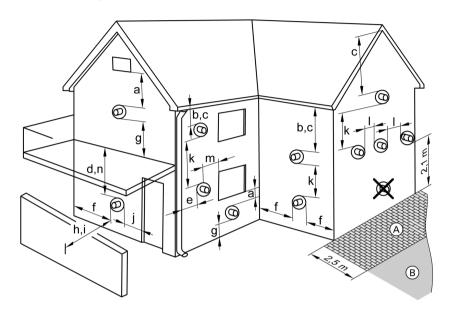
The following limitations must be observed when siting the boiler:

- The boiler is not suitable for external installation. The position selected for installation should be within the building, unless otherwise protected by a suitable enclosure and must allow adequate space for installation, servicing and operation of the appliance and for air circulation around it.
- This position must allow for a suitable flue system and terminal position. The boiler must be installed on a flat vertical wall capable of supporting the weight of the appliance and any ancillary equipment when full.



- Due consideration should be given to the routing of the condensate drain from the chosen position.
- If the boiler is to be fitted in a timber framed building it should be fitted in accordance with IGE/UP/7. If in doubt advice must be sought from the institute of gas engineers.
- If the appliance is to be installed in a room containing a bath or shower, any electrical switch or control utilising mains electricity, it must be so situated, that it cannot be touched by a person using the bath or shower. Attention is drawn to the requirements of BS 7671 (the current I.E.E Wiring Regulations) and in Scotland the electrical provisions of the Building Regulations applicable in Scotland.
- A compartment used to enclose the appliance must be designed and constructed specifically for this purpose. An existing cupboard or compartment may be used provided it is modified accordingly. BS 5376:2 gives details of the essential features of cupboard / compartment design, including airing cupboards
- Where installation will be in an unusual location, special procedures may be necessary. BS 6798 gives detailed guidance on this aspect.

Flue terminal position



Horizontal flue systems

 $^{\hbox{\scriptsize (B)}}$ Car space

(A) Walkway or patio

Posi	tion	Minimum spacing mm
а	Directly below an window that can be opened, air vent or any other ventilation opening	300
b	Below gutter drain or soil pipe	75
С	Below eaves	200
d	Below a balcony	200
e	From vertical drain or soil pipes	150
f	From internal and external corners	300
g	Above adjacent ground or balcony level/roof	300
h	From a surface facing the terminal	2500
<u>i</u>	Facing terminals	1200
j	From opening door/window in carport into dwelling	1200

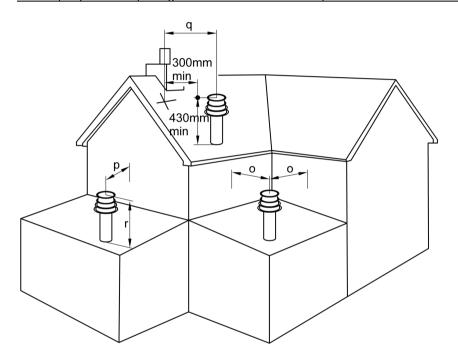




Preparing the installation

Installation Requirements (cont.)

Position		Minimum spacing	
		mm	
k	Vertically from a terminal on same wall	1500	
Ī	Horizontally from a terminal on same wall	300	
m	Adjacent to opening	300	



Vertical flue systems

Position		Minimum spacing	
		mm	
0	From adjacent wall	300	
р	From adjacent opening window	1000	
q	From another terminal	600	
r	Minimum height	300	

Flue Terminal Location

Detailed recommendations for flue installation are given in BS 5440:1. The following notes are for general guidance.

- The boiler must be installed so that the terminal is exposed to external air.
- It is important that the position of the terminal allows free passage of air across it at all times.
- It is essential to ensure that products of combustion discharging from the terminal cannot re-enter the building or any other adjacent building, through ventilators, windows, doors, other sources of natural air infiltration or forced ventilation / air conditioning.
- The minimum acceptable dimensions from the terminal to obstructions and ventilation openings are specified in on page 15 and also in BS 5440 Part 1.

- If the terminal discharges into a pathway or passageway check that combustion products will not cause nuisance and that the terminal will not obstruct the passageway.
- Where the lowest part of the terminal is fitted less than 2 m above ground, above a balcony or above a flat roof to which people have access, the terminal must be protected by a purpose designed guard. (Available as an optional extra).
- Where the terminal is fitted within 850 mm of a plastic or painted gutter, or 450 mm of painted eaves, an aluminium shield, at least 750 mm long, must be fitted to the underside of the painted surface.
- The air inlet / flue outlet duct must not be closer than 25 mm to combustible material.
- Due to the high efficiency of the boiler the terminal may emit a plume of vapour. This is normal but positions where this would cause a nuisance should be avoided.

Ventilation Requirements

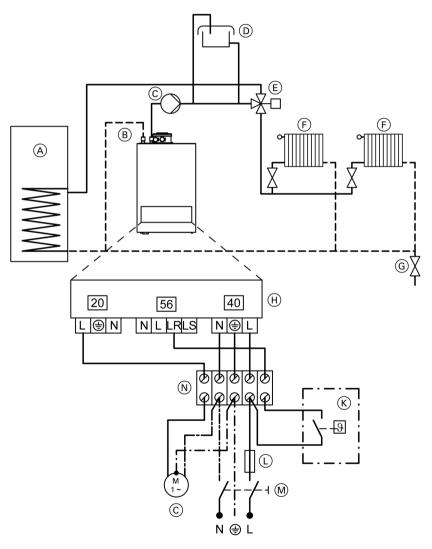
Detailed recommendations for air supply are given in BS 5440:2. The following notes are for general guidance.

- It is not necessary to have a purpose provided air vent in the room or internal space in which the appliance is installed.
- If the boiler is to be installed in a cupboard or compartment, no permanent air vents are required for cooling purposes in the cupboard or compartment, however, it is essential to ensure that the minimum clearances stated in page 7 are maintained. See also "Boiler position" on

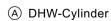
page 15.

Central Heating System

Y-Plan System









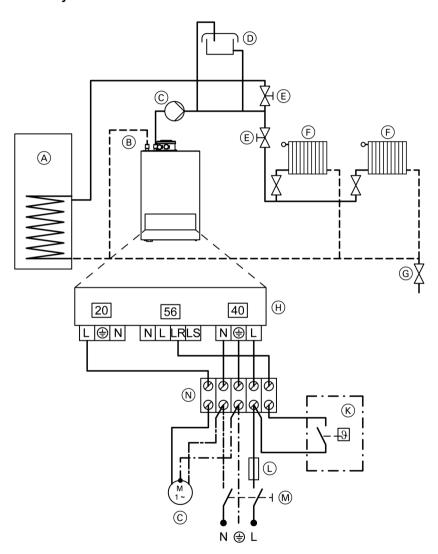


- © Circulation pump
- D Feed & expansion tank
- E Three way derverter valve
- (F) Radiators
- G Drain cock at lowest point in the system
- (H) Control unit
- K Room temperature control (on site)

Connection of Viessmann Vitotrol 100 see page 38

- (L) Fuse 3 A
- Mains ON/OFF switch
- N Connection box (not supplied)
- 20 Circulation pump
- 40 Power supply
- Mains connection accessories/room temperature control
- LR Connection of room temperature control

S-Plan System



- B Boiler
 C Circulation pum © Circulation pump

- D Feed & expansion tank
- E Zone 2 Port Valve
- (F) Radiators



- G Drain cock at lowest point in the system
- (H) Control unit
- Room temperature control (on site)
 Connection of Viessmann

Vitotrol 100 see page 38

(L) Fuse 3 A

- M Mains ON/OFF switch
- (N) Connection box (not supplied)
- 20 Circulation pump
- 40 Power supply
- 56 Mains connection accessories/ room temperature control
- LR Connection of room temperature control

Gas Supply

- The Gas Supplier should be consulted at the installation planning stage in order to establish the availability and supply of an adequate supply of gas.
- A gas meter can only be connected by the gas supplier or by their contractor.
- An existing meter and / or pipework should be of sufficient size to carry the maximum boiler input plus the demand of any other installed appliance. (BS 6891: 1988). A minimum of 22 mm dia. pipework is required to within 1 metre of the appliance gas cock.
- The governor at the meter must give a constant outlet pressure of 21 mbar +/- 1mbar. when the appliance is running.
- The gas supply line should be purged prior to commissioning.
 Warning: Before purging open all doors and windows, also extinguish any cigarettes, pipes and any other naked lights.
- The installation must be tested for gas soundness on completion of the work.

Electricity Supply

- Wiring external to the appliance must be in accordance with BS 7671 (the current I.E.E Wiring Regulations) for electrical installation and any local regulations which apply.
- The mains cable must be at least 0.75 mm²(24/0.2 mm) PVC insulated to BS 6500 table 16.

- Warning: This Appliance must be earthed. (Failure to provide a satisfactory earth connection would be a safety hazard and may also result in appliance malfunction).
- The method of connection to the mains supply must facilitate complete electrical isolation of the appliance. Either a 3A fused three pin plug and unswitched shuttered socket outlet, both complying with BS 1363, or a 3A fused double pole switch having a 3 mm contact separation in both poles and serving only the boiler (and its external controls) may be used.

External Controls

To ensure optimum performance, Viessmann offer a range of external controls however the appliance may be used with any certified room thermostat or time clock room thermostat.

Preparations for boiler installation

Unpacking the appliance

The appliance is suppled in 2 packages. Boiler Pack and Flue Pack (vertical or horizontal) additional optional flue items are supplied individually. Check the availability and contents of each package before commencing the installation.

Boiler package

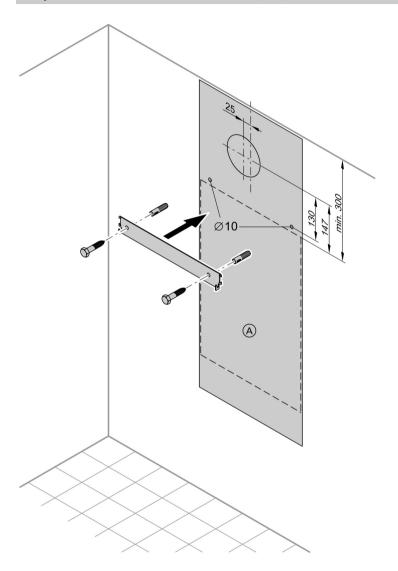
- Boiler (assembled)
- 1 gas cock
- Wall mounting bracket
- 2 wall plugs and 2 screws
- Installation template

Preparations for boiler installation (cont.)

Wall mounting bracket installation

Important: Before installing the appliance, check that the chosen position is suitable, adequate installation clearances are available and that the requirements for flue terminal position are satisfied.

Preparations for boiler installation (cont.)



- (A) Installation template
- **1.** Position the installation template on the wall.
- 2. Mark wall plug holes and balanced flue pipe opening.



Preparations for boiler installation (cont.)

- **3.** Drill Ø10 mm holes and insert the rawl plugs.
- **5.** Fit wall mounting bracket with enclosed screws.

4. Cut flue pipe opening.

Preparing the connections

Note

For dimensions for on-site preparations of the gas and water side connections see "Overall Appliance Dimensions" on page 7.

- **1.** Prepare the water connections.
- 2. Clean and flush the heating system.

Use only the following cleansers:

- Cleanser (Fernox)
- Sentinal X300...
- **3.** Prepare gas connection to BS 6891.

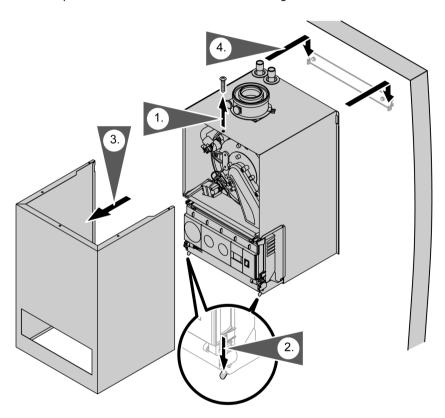
- **4.** Prepare the electrical connections.
 - Mains cable: H05V2V2-F 3 G 1,0 mm², 230 V~, 50 Hz. A 1.5m power cable is part of the standard delivery.
 - Accessory cables: H05V2V2-F 3
 G 1.0 mm² for connection of room temperature control.

Installing the boiler and making all connections

Remove front panel and mount boiler

Note

The front panel must be removed before mounting the boiler.



- 1. Remove the screw at the top of the boiler.
- 2. Press down the springs on the underside of the boiler.
- 3. Remove the front panel.
- 4. Hook the boiler on to the wall mounting bracket.

88 Gas connection

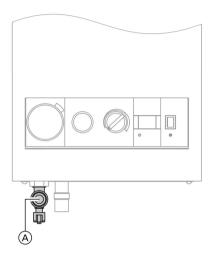
1. Purge the gas supply pipe.





Installation steps

Installing the boiler and making all connections (cont.)

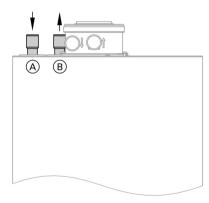


- Connect the gas supply to the gas inlet connection on the gas cock

 (A). Upon completion, tighten the union connection.
- 3. Carry out a gas soundness test.

(A) Gas connection: R 1/2 FBSP

Heating connection

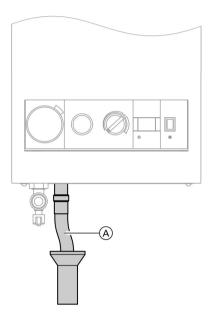


A Heating return: Ø22 mm

Installing the boiler and making all connections (cont.)

Condensate connection

Vitodens 100 has an internal syphonic condensate trap.



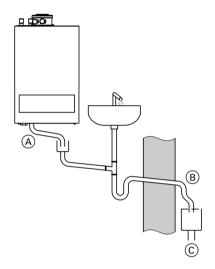
Routing

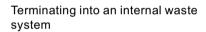
The condensate pipe can terminate into any one of the following areas. It is always the best practice to terminate the condensate pipe via an internal waste system.

- The pipe run should take the shortest practical route with a downward slope of at least 2.5 ° (45 mm/m)
- The external pipework should be insulated to prevent freezing
- The pipework should terminate as close as possible to the ground or drain, whilst still allowing the condensate to safely disperse.
- The condensate pipe must be of non corrosive material, preferably plastic. Note: ferrous materials or copper must not be used.

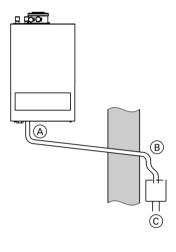
Installation steps

Installing the boiler and making all connections (cont.)





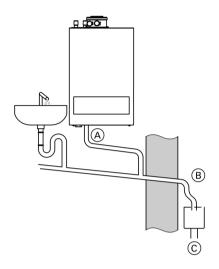
- B External length of pipe 3 m max.
- © Open end direct into gully, below ground but above water level

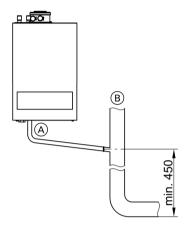


Terminating into an external waste system

- A Ø22 mm plastic condensate pipe
- B External length of pipe 3 m max.
- © Open end direct into gully, below ground but above water level

Installing the boiler and making all connections (cont.)





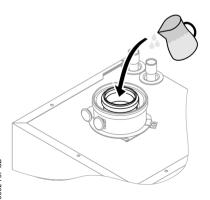
Terminating into the rainwater system

- A Ø22 mm plastic condensate pipe
- (B) Internal soil and vent stack

Terminating into an external purpose made soakaway

- A Ø22 mm plastic condensate pipe
- B External length of pipe 3 m max.
- © Open end direct into gully, below ground but above water level

Filling the siphon with water



Fill a minimum of 0.3 I of water into the boiler connect kit flue outlet.

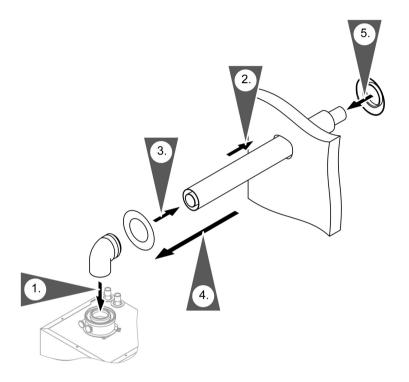
Please note

At initial start-up, flue gas may be emitted from the condensate drain.

Fill the siphon with water before start-up.

Flue outlet

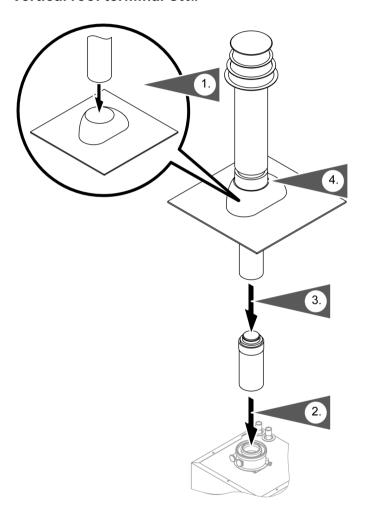
External wall terminal C_{13x}



- 1. Insert pipe bend into the boiler flue outlet.
- 2. Insert external flue terminal into the wall outlet.
- 3. Secure the wall bezel internally.
- 4. Connect external flue terminal to pipe bend.
 Install flue and supply pipes accordingly,
 with a minimum of 3° slope (ca. 50 mm/m) towards the boiler.
- **5.** Secure the wall bezel externally.

Flue outlet (cont.)

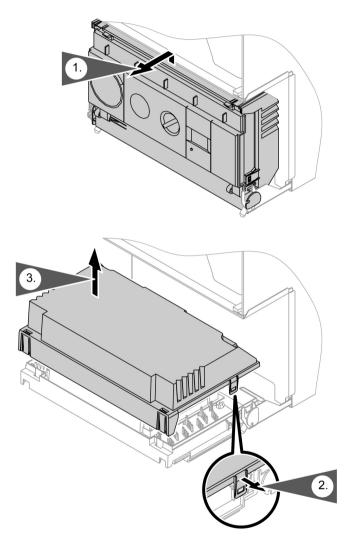
Vertical roof terminal C_{33x}



- 1. Install the universal roof tile.
- **2.** Install flue and supply pipes accordingly.
- **3.** Push roof terminal through roof and insert into flue/supply pipe.
- 4. Seal roof terminal.

Electrical connections

Opening the control unit housing



Making connections



Notes regarding the connection of accessories

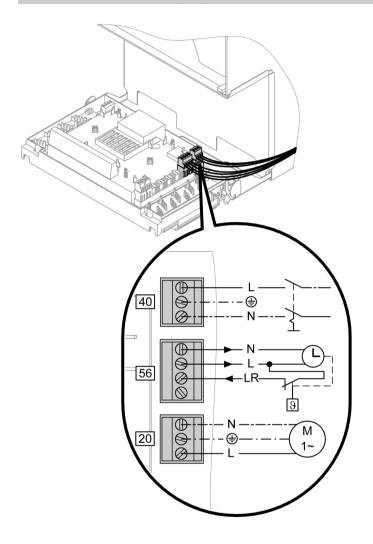
For details of accessories, also observe the separate installation instructions provided.

Notes regarding the connection of room temperature and DHW cylinder temperature control

For more information about the connection of on site temperature controls see page 21.

Installation steps

Electrical connections (cont.)

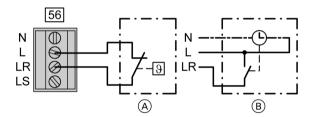


20 Circulation pump

- Mains power connection 230 V ~ 50 Hz (green plug) Do not interchange the supply conductors L1 and the neutral conductor N.
 - A two pole shut off switch with a contact separation of at least 3 mm must be fitted in the mains supply to the boiler with a maximum fuse value of 3 A.
 - A 1.5 m power cable is part of the standard delivery.

- 56 Mains connection accessories/ room temperature control/DHW cylinder control (black plug)
- LR Connection of room temperature control
 - Vitotrol 100 UTA
 - Vitotrol 100 UTD

Connect Vitotrol 100



(A) Vitotrol 100 UTD

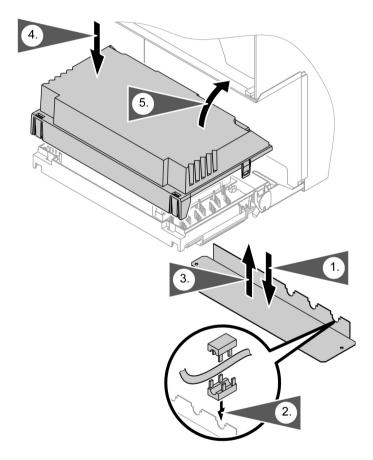
(B) Vitotrol 100 UTA

Routing connecting cables

Please note

Connecting cables can be damaged if they touch hot components.

When routing and securing connecting cables on site, ensure that the maximum permissible cable temperatures are not exceeded.



- Remove 2 screws on the underside of the boiler and remove cover panel.
- 2. Connect strain reliefs to the external cables and clip into the mounting plate aperture.
- 3. Fasten cover panel at the bottom.



4. Fit cover.

5. Pivot the control unit upwards.

Commissioning and testing

Before commissioning the appliance, the whole gas installation including the meter must be purged and tested for gas soundness in accordance with BS 6891: 1988.



Danger

Open all doors and windows; extinguish naked lights and do not smoke whilst purging the gas line.

Before commencing the commissioning procedure, ensure that the gas service cock is turned on, the electricity supply is isolated and that the DHW and CH pipework is complete.

Fill the system with cold water. Flush system pipework prior to filling boiler. Vent the system via the radiator valves and system air vents in accordance with normal practice, close all air vents and check for system soundness. Drain the entire system to flush out any debris.

Additives from the approved list below may be used. The use of non approved additives will invalidate the warranty on this product.

- Anti-scaling: Sentinel X200
- Anti-bacterial:
 - System Cleaner (Fernox)
 - Sentinel X300...
- Anti-freeze:
 - Glycol (30% max.)
 - Antifreeze (Fernox)
 - Sentinel X500...
- Anti-corrosion:
 - Inhibitor (Fernox)
 - Sentinel X100...
- Cleaner:
 - Cleanser (Fernox)
 - Sentinel X300...

Do not use non approved additives or any chemicals from the following 8 list

■ Boiler noise silencer
■ Leak sealer



- Fuel, Oil, Grease, Washing powder/liquid
- pipe jointing compound (like boss white and boss green, Sentinel)
- Anti-blockage

Filling the heating system



- Unsuitable fill water increases the level of deposits and corrosion and may lead to boiler damage.
- Thoroughly flush the entire heating system prior to filling with water.
- Only use fill water of potable quality.
- Soften fill water harder than 150 ppm temporary hardness.
- Inhibitors or antifreeze additives suitable for heating systems should be injected or added manually.

Fill and vent the the system ensuring that the air has been removed from all drain and vent points on the system.

Checking static and supply pressure



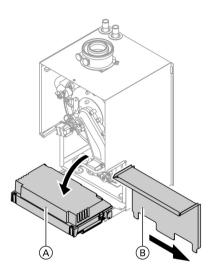
Danger

CO formation, as a result of incorrect burner adjustment, can lead to severe health problems.

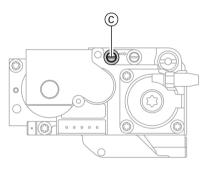
Carry out a CO test prior to, and after, work on gas equipment.

1. Close the gas shut-off valve.





- 2. Pivot down control unit (A).
- **3.** Remove 2 screws and remove cover panel (B).



- **4.** Release the screw inside test nipple "IN" © on the gas combination valve, but do not remove, and connect the pressure gauge.
- 5. Open the gas shut-off valve.
- **6.** Check the static pressure; it should be 20 mbar +/- 1mbar.
- **7.** Switch on mains voltage and start up the boiler.

Note

During commissioning, the boiler can enter a fault state because of airlocks in the gas pipe.

To reset press "\" key. The ignition procedure will then be repeated.



- **8.** Check the inlet working pressure = 20 mbar.
 - Minimum working pressure = 12 mhar
 - Maximum working pressure = 20 mbar

Note

Use suitable test equipment, with a resolution of at least 0.5 mbar, to measure the supply pressure.

- 9. Shut down the boiler, close the gas shut-off valve, remove the pressure gauge, and close test nipple © with the screw.
- **10.** Open the gas shut-off valve and start the boiler.



Danger

Gas escaping from the test nipple leads to a risk of explosion.

Check test nipple © for soundness.

Setting the max. output

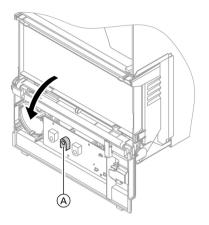
Note

The gas control is fully modulating and will normally facilitate a rapid heat up at maximum output followed by a continually controlled heat output. If the system has a particularly low heating load it is possible to restrict the maximum heating output to prevent short cycling.

You can limit the output via the modulation range.

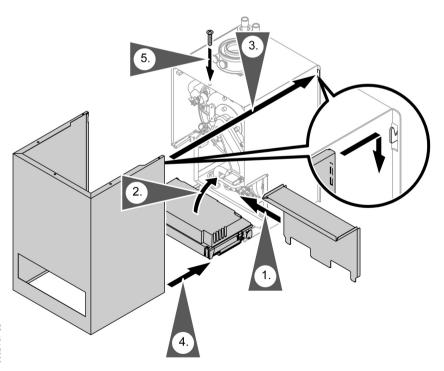
- 1. Switch OFF the mains power.
- 2. Unhook the front of the control unit and flip down.





- 3. Start up the boiler and at the potentiometer (A) select the maximum boiler output. Check the adjustment for the corresponding gas throughput.
- **4.** Flip up the control unit front and snap into position.

Front panel installation



- Fasten the cover panel onto the boiler
- 2. Pivot the control unit upwards.
- Hang the front panel to the wall mounting frame by the appropriate hook.
- **4.** Press down the front panel at the bottom.

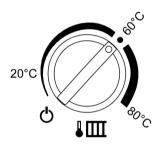
Insert the screw at the top of the boiler.

Note

The outer case forms a seal with the combustion box. It must therefore be securely fitted with the screw provided.

Adjusting the boiler water temperature

The boiler water temperature must be set at an adequate level to satisfy the requirements of the heating system.



Selecting the boiler water tempera-

Set rotary selector [1] to the desired CH temperature.

Final checks

- If a time switch has been built into the control unit: Set required activation periods as per the time switch operating instructions.
 - Time switch operating instructions
- Fill in the relevant details for the installation in the benchmark logbook supplied in the instructions pack and affix the self adhesive bar code strip from the outside of the boiler packaging to this logbook.

User's instructions

Upon completion of commissioning and testing, hand the appliance over to the user, with reference to the following.

- Give the users instructions to the responsible person for the property and emphasise their responsibilities under the current edition of the Gas Safety (Installation and Use) Regulations.
- Explain and demonstrate the lighting and shutdown procedures.
- Advise the householder on the efficient use of the system, including the use and adjustment of all system controls for both DHW and CH.

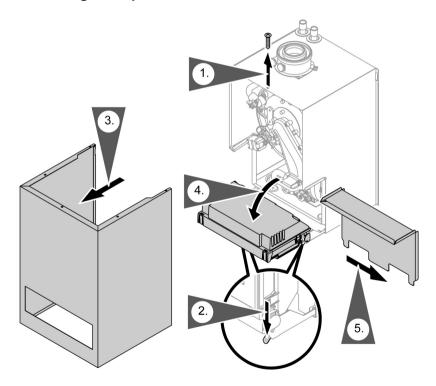
- Advise the user of the precautions necessary to prevent damage to the system and to the building in the event of the system remaining inoperative during frost conditions.
- Explain the function of the boiler safety controls and how to reset them. Emphasise that if cut-out persists, the boiler should be turned off and a heating engineer consulted.
- Stress the importance of an annual service by a registered heating engineer.

Routine Servicing Instructions

To ensure continued efficient operation of the appliance, it is recommended that it is checked and serviced as necessary at regular intervals. The frequency of servicing will depend upon the particular installation conditions and usage but in general once a year should be adequate. It is the law that any service work must be carried out by a competent CORGI registered person.

The boiler incorporates a flue sampling point in front of the flue outlet. The flue gases can be analysed if required. The push fit cap may be removed and a sample tube fitted. The push fit cap must be replaced after use. The flue gas sample will enable the service engineer to judge whether any major action is required. Before commencing any service operation, isolate the mains electrical supply and turn off the gas supply at the main service cock.

Removing front panel

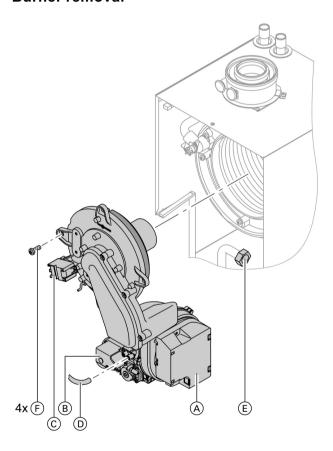


- **1.** Remove the screw at the top of the boiler.
- 2. Press down the springs on the underside of the boiler.



- **3.** Lift the front panel from the wall mounting bracket.
- 4. Flip down the control unit.
- **5.** Remove 2 screws and remove cover panel.

Burner removal



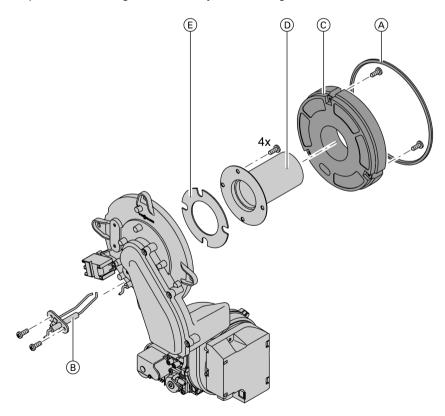
- **1.** Close the gas shut-off valve and safeguard against reopening.
- 2. Pull electrical cables from fan motor (A), gas valve (B), and ignition unit (C).



- **3.** Remove connection hose from air pressure switch (D).
- **4.** Release gas connection pipe **E**.
- **5.** Release four screws (F) and remove the burner.
 - Please note
 To prevent damage,
 never rest the burner on the
 gauze assembly.

Check the burner gasket and burner gauze assembly for damage.

Check the burner gasket (A) for damage and replace if necessary. Replace the burner gauze assembly if it is damaged.



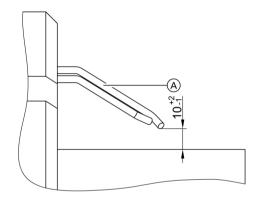
1. Remove electrode (B).

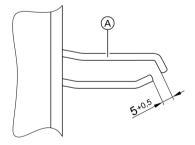
Service

Routine Servicing Instructions (cont.)

- **2.** Release the three Torx screws, and remove thermal insulating ring \bigcirc .
- Release the four Torx screws, and remove burner gauze assembly D with its gasket E.
- **4.** Insert and secure a new burner gauze assembly ① with a new gasket €.
- **5.** Refit the thermal insulation ring ©.
- **6.** Refit the electrode (B).

Checking and adjusting the ignition and ionisation electrodes



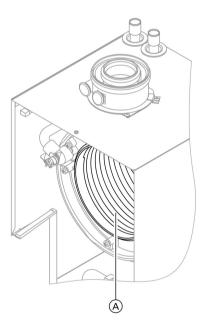


- (A) Ignition and ionisation electrode
- 1. Check the electrode for wear and contamination.
- Clean the electrode with a small brush (not with a wire brush) or emery paper.



3. Check all clearances. If the gaps are not as specified or the electrode is damaged, replace and align the electrode together with new gaskets. Tighten the electrode fixing screws. (2.5 Nm approx.).

Cleaning the heating surfaces

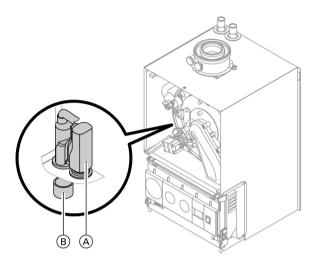


If required, clean heating surfaces (A) with a brush or flush with water.

Please note

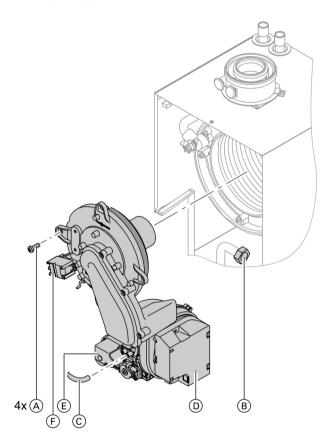
Scratches on parts which are in contact with flue gases can lead to corrosion.
Only use plastic brushes and NOT wire brushes.

Checking the condensate drain and cleaning the siphon



- 1. Check at the siphon, that the condensate can freely drain.
- **2.** Place an appropriate container under the siphon $\widehat{\mathbb{A}}$.
- 3. Remove the locking cap (B) and drain the siphon content.
- **4.** Replace the locking cap (B).
- **5.** Fill the siphon (A) with water by pouring about 0.3l of water into the combustion chamber.

Burner installation



- **2.** Tighten the fittings on the gas connection pipe (B).
- Insert air pressure switch connection pipe © onto the gas valve "Outlet" connector.
- **4.** Replace electrical cables from fan motor (D), gas valve (E), and ignition unit (F).
- **5.** Open gas shut-off valve and switch on the mains.



6. Check the gas connections for soundness.



Danger

Escaping gas leads to a risk of explosion.
Check all fittings for soundness.

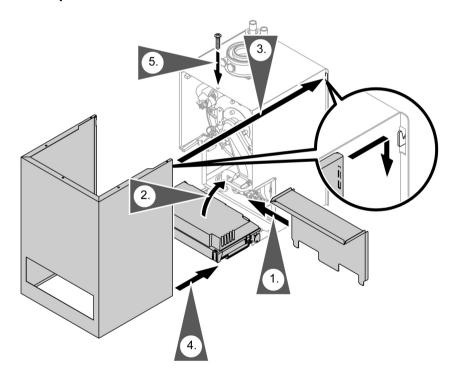
Check primary and secondary connections for leaks

Check function of all safety valves

Check tightness of electrical connections

Check static and supply pressure see page 42.

Front panel installation



- **1.** Fasten cover panel on the boiler.
- 2. Pivot the control unit upwards.
- 3. Hang the front panel to the wall mounting frame by the appropriate hook.



- **4.** Press down the front panel at the bottom.
- Insert the screw at the top of the boiler.

Note

The outer case forms a seal with the combustion box. It must therefore be securely fitted with the screw provided.

Start-up the boiler

- **1.** Open gas shut-off valve and switch on mains voltage.
- 2. Check the operation of the appliance.

Checking all gas equipment for soundness at operating pressure



Danger

Escaping gas leads to a risk of explosion.
Check gas equipment for soundness.

Final checks

- Check that the flue terminal is in good condition and clear of any obstructions.
- 2. Return all appliance and external controls (if fitted) to their original settings.

Troubleshooting

Fault finding

Note

It is the law that any service work must be carried out by a competent CORGI registered engineer.

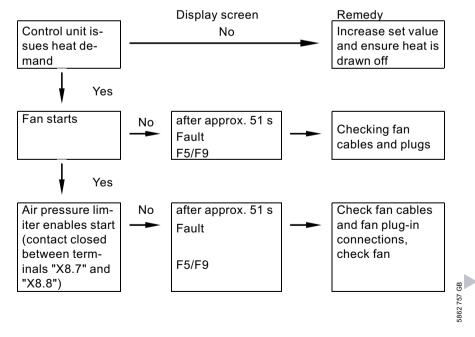
General

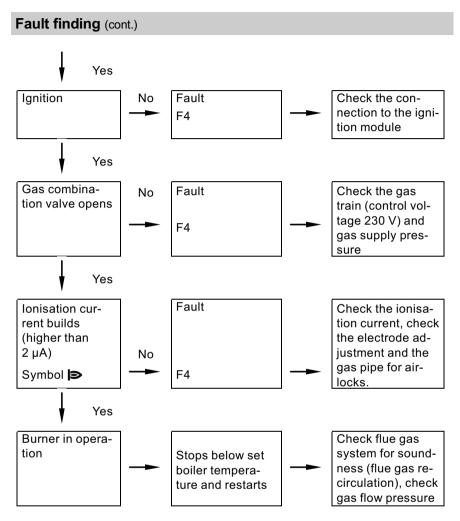
Before looking for a fault condition, check that:

- The mains electrical supply is turned on.
- The clock and / or room thermostat (if fitted) are calling for heat (CH 'faults' only).
- The gas service cock is open.
- The CH isolation cocks are open.
- The system is at design pressure.

Before attempting any electrical fault finding, always conduct the preliminary electrical system safety checks. On completion of any service or fault finding operation involving making or breaking electrical connections always check for earth continuity, polarity and resistance to earth.

Function sequence and possible faults





Fault finding (cont.)

Fault messages in the display



Faults are indicated by a flashing fault code with fault symbol "\" and the reset key is illuminated.
For fault code explanations see the following table.

Display fault code	System characteristics	Cause	Remedy
30	Burner	Boiler temperature	Check the boiler tem-
	blocked	sensor shorted out	perature sensor (see
			page 64).
38	Burner	Boiler temperature	Check the boiler tem-
	blocked	sensor lead break	perature sensor (see
			page 64).
60	Control mode	Return tempera-	Check the return tem-
		ture sensor	perature sensor (see
		shorted out	page 64).
68	Control mode	Return tempera-	Check the return tem-
		ture sensor lead	perature sensor (see
		break	page 64).
b1	Control mode	Communication	Check connections and
		fault – program-	replace the programming
		ming unit (internal)	unit, if necessary.
b5	Control mode	Internal fault	Replace control unit.
E4	Burner	Fault – supply vol-	Replace control unit.
	blocked	tage	
E5	Burner	Internal fault	Check the ionisation
	blocked		electrode and leads.
			Press "Reset".
F0	Burner	Internal fault	Replace control unit.
	blocked		



Fault finding (cont.)

Display fault code	System characteristics	Cause	Remedy
F2	Burner in fault state	Temperature limiter has responded.	Check the heating system water level. Check the circulation pump. Vent the heating system. Check the temperature limiter and leads. Press "Reset".
F3	Burner in fault state	The flame signal is already present at burner start.	Check the ionisation electrode and leads. Press "Reset".
F4	Burner in fault state	No flame signal is present.	Check the ionisation electrode and leads, measure the ionisation current, check the gas pressure, check the gas combination valve, ignition, ignition module and condensate drain. Press "Reset".
F5	Burner blocked	Air pressure switch faulty	Check the air pressure switch and the interconnecting cable.
F8	Burner in fault state	Fuel valve closes too late	Check gas combination valve. Check both control paths. Press "Reset".
F9	Burner in fault state	Fan speed too low at burner start	Check the fan, check the fan cables and supply, check the fan control. Press "Reset".
FA	Burner in fault state	Fan not at stand- still	Check the fan, check the fan cables, check the fan control. Press "Reset".

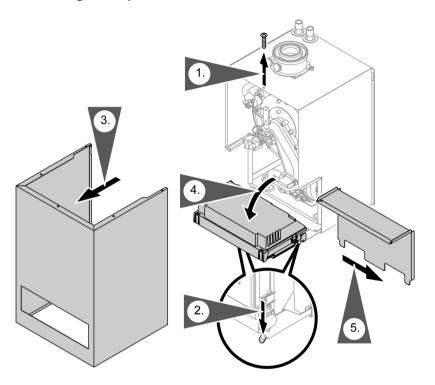
Troubleshooting

Fault finding (cont.)

Display fault code	System characteristics	Cause	Remedy
Fd	Burner blocked	Burner control unit fault	Check the ignition electrodes and leads. Check whether a strong interference (EMC) field exists near the equipment. Press"Reset". If the fault is not removed, replace the control unit.
FE	Burner blocked	Faulty main PCB	Switch OFF the control unit, if the equipment will not restart.

Repairs

Removing front panel

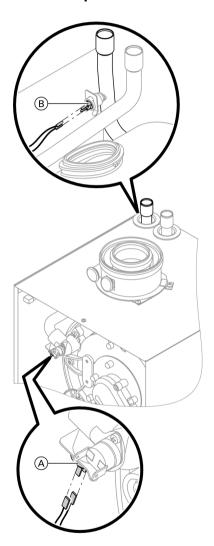


- **1.** Remove the screw at the top of the boiler.
- 2. Press down the springs on the underside of the boiler and remove the front panel.
- **3.** Lift the front panel from the wall mounting bracket.
- 4. Flip down control unit.
- **5.** Remove 2 screws and remove cover panel.

Troubleshooting

Repairs (cont.)

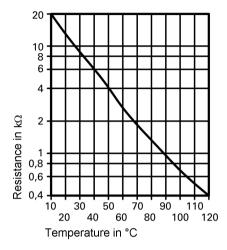
Boiler temperature sensor and return temperature sensor



1. Pull the leads from boiler temperature sensor (A) or return temperature sensor (B) and measure the resistance.



Repairs (cont.)



- 2. Check the sensor resistance and compare actual values with the curve.
- **3.** In case of severe deviation, drain boiler and replace the sensor.



Danger

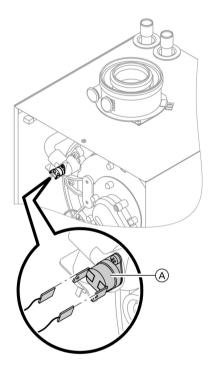
The sensor is immersed in the heating water(risk of scalding).

Drain the boiler before replacing the sensor.

Repairs (cont.)

Check the temperature limiter

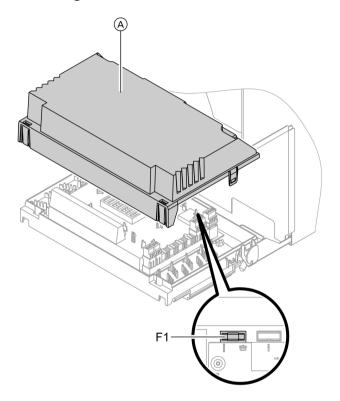
If the burner control unit cannot be reset after a fault shutdown, although the boiler water temperature is below approx. 75 °C, check the temperature limiter.



- **1.** Pull the leads from temperature limiter (A).
- **2.** Check the continuity of the temperature limiter with a multimeter.
- 3. Remove faulty temperature limiter.
- Coat the replacement temperature limiter with heat conducting paste and install.
- **5.** To reset press "Reset" key on the control unit.

Repairs (cont.)

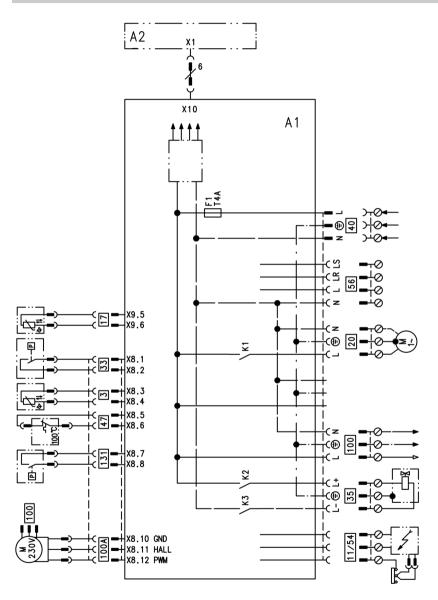
Checking the fuse



- **1.** Switch OFF the mains power.
- 2. Flip down control unit.

- 3. Remove cover (A).
- 4. Check fuse F1.

Connection and wiring diagram



Α1 Main PCB

Α2 Programming unit

3 Boiler temperature sensor 11 Ionisation electrode 17

20

Return temperature sensor

Circulation pump 230V~

Connection and wiring diagram (cont.)

- 33 35 Flow switch
- Gas solenoid valve
- 40 Mains input 230V~/50Hz
- Temperature limiter
- Ignition unit

- 56 Mains connection accessories/ room temperature control
- 100 A Fan
- Air pressure switch 131

Parts lists

Parts lists

Spare parts information

Quote the type and serial no. (see data plate) and the item no. of the required part (as per this parts list).

Obtain standard parts from your local supplier.

001	Thermocouple
000	T

002 Temperature sensor

003 Pressure switch

004 Control cable

005 Boiler connection plug

006 Boiler adaptor

007 Ventilation seal Ø 100 mm

008 Lip seal Ø 60 mm

009 Flue gas gaskets (set)

010 Heat exchanger011 Insulating block

012 Heat exchanger mounting (set)

013 Condensate hose

014 Siphon

015 Condensate pipe

016 Gas supply pipe

017 Cover gaskets

018 Heating water flow connection pipe

019 Heating water return connection pipe

020 Flow switch

021 Grommets

022 Gaskets (set)

024 Spring clips (set)

050 Burner gasket

051 Insulation ring

052 Burner gauze assembly

053 Burner gauze assembly gasket

058 Mixture damper

059 Radial fan

060 Venturi top

061 Gas train

062 Burner door

063 Ignition unit

080 Control unit

081 Cover - wiring chamber

200 Front panel 201 Spring tie

203 Viessmann logotype

Wearing parts

054 Ignition and ionisation electrode

Parts not shown

023 Installation and service instruc-

094 Mains Cable

095 Cable harness X8

096 Connecting cable fan 100

097 Gas valve connecting cable 35

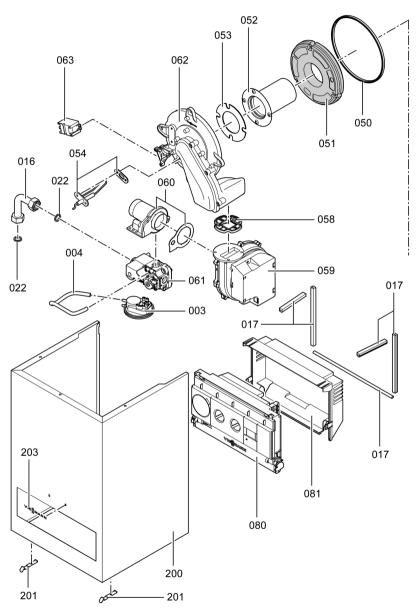
098 Ignition transformer/ionisation connecting cable

300 Touch-up spray paint, Vitowhite

301 Touch-up paint stick, Vitowhite

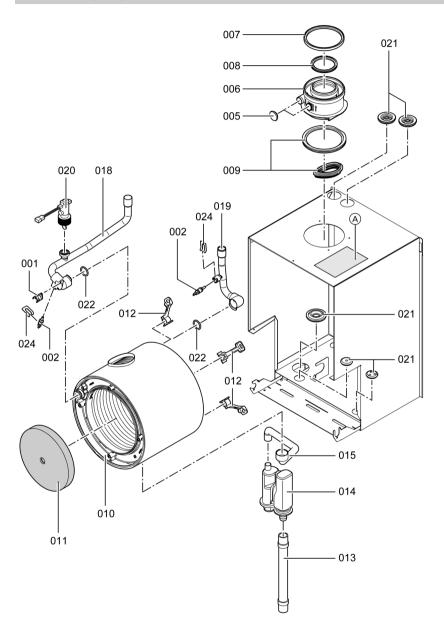
(A) Data plate

Parts lists (cont.)



5862 757 GB

Parts lists (cont.)



Commissioning/service reports

BOILER SERIAL No. CONTROLS To comply with the Building Regulations, each section must have a tick in one or other of the boxes TIME & TEMPERATURE CONTROL TO HEATING TIME & TEMPERATURE CONTROL TO HEATING TIME & TEMPERATURE CONTROL TO HOT WATER THEATING ZONE VALVES HEATING ZONE VALVES HEATING ZONE VALVES HEATING CONE VALVES HOT WATER ZONE VALVES HEATING SONE VALVES HEATING CONE VALVES HEATING SONE VALVES HEATING CONE VALVES HITTED NOT REQUIRED NOT REQUIRED NOT REQUIRED NOT REQUIRED NOT REQUIRED NOT REQUIRED AS RATE BURNER OPERATING RADBLEAGURE & RECORD GAS RATE BURNER OPERATING FRESSURE (IF APPLICABLE) CENTRAL HEATING FLOW TEMPERATURE CENTRAL HEATING FLOW TEMPERATURE CENTRAL HEATING RETURN TEMPERATURE CONTRAL HEATING RETURN TEMPERATURE COMBINED TO COMBIN	honchmark	BENCHMARK No.
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	CENTRAL HEATING RETURN TEMPERATURE	ာ့ ၂

Commissioning/service reports (cont.)

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FOR COMBINATION BOILERS ONLY	HAS A WATER SCALE REDUCER BEEN FITTED?	WHAT TYPE OF SCALE REDUCER HAS BEEN FITTED?	FOR THE DOMESTIC HOT	GAS RATE	MAXIMUM BURNER OPERATIN	COLD WATER INLET TEMPERATURE	HOT WATER OUTLET TEMPERATURE	WATER FLOW RATE	FOR CONDENSING BOILE	THE CONDENSATE DRAIN HAS BEEN INSTHE MANUFACTURER'S INSTRUCTIONS?	FOR ALL INSTALLATIONS	THE HEATING AND HOT WATER SYSTEM COMPLIES WITH CURRENT BUILDING REGULATIONS	THE APPLIANCE AND ASSOCION ACCORDANCE WITH THE M	IF REQUIRED BY THE MANUFA	THE OPERATION OF THE APPLIANCE AND SYSTEM CONTROLS HAVE BEEN DEMONSTRATED TO THE C	THE MANUFACTURER'S LITEF	COMMISSIONING ENG'S NAMEPRINT	

Commissioning/service reports (cont.)

SERVICE INTERVAL RECORD

and that you complete the appropriate Service Interval Record Below. It is recommended that your heating system is serviced regularly

Service Provider. Before completing the appropriate Service Interval Record below, please ensure you have carried out the service as described in the boiler manufacturer's instructions. Always use the manufacturer's specified spare part when replacing all controls

SERVICE 1 DATE	SERVICE 2 DATE
ENGINEER NAME	ENGINEER NAME
COMPANY NAME	COMPANY NAME
TEL No.	TEL No.
CORGI ID CARD SERIAL No.	CORGI ID CARD SERIAL
COMMENTS	COMMENTS
SIGNATURE	SIGNATURE

9

АТЕ				SERIAL No.		
SERVICE 3 DATE	ENGINEER NAME	COMPANY NAME	TEL No.	CORGI ID CARD SERIAL No.	COMMENTS	

SERVICE 4 DATE ENGINEER NAME COMPANY NAME TEL No. CORGI ID CARD SERIAL No. CORGI ID CARD SERIAL No.

COMPANY NAME	TEL No.	CORGI ID CARD SERIAL No.	COMMENTS	SIGNATURE	
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SIGNATURE

Commissioning/service reports (cont.)

Declaration of conformity

Declaration of conformity for Vitodens 100

We, Viessmann Werke GmbH & Co KG, D-35107 Allendorf, declare as sole responsible body, that the product

Vitodens 100

conforms to the following standards: This product is designated in accordance with the following directives:

 DIN 4702–6
 90/ 396/EEC

 EN 297
 89/ 336/EEC

 EN 483
 73/ 23/EEC

 EN 625
 92/ 42/EEC

EN 677 EN 50,165 EN 60 335

EN 60,335 as follows: EN 61 000-3-2 **C€-0085**

EN 61 000-3-3

EC Declaration of conformity by an authorised body according to EMVG article 10.2 Certificate number: E9 02 08 1730.

This product complies with the requirements of the Efficiency Directive (92/42/EEC) for:

Condensing boilers

Allendorf, 20.06.05 Viessmann Werke GmbH&Co KG

pp. Manfred Sommer

Keyword index

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Applicability

Gas fired condensing boiler Type WB1A 8 to 18 kW from serial no.

7179 920 5 00001

8 to 24 kW

from serial no. 7179 919 5 00001

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