

QUOTES FROM INSTALLERS

- Gary Rule of Rule and Parker commented, "Rule and Parker is a company dedicated to training staff to the highest levels. We found Vokèra's training valuable for all staff and it is something that we would very much like to continue."
- Comments made by Richard Walker, Field Manager with British Gas following his attendance at a recent course. "The organisation, manner and content of the course was first class - spending the training time available on the workings of the boilers rather than a sales pitch."
- Another installer commented, "I would like to thank Vokèra & Mr Smith for making our day so informative and interesting, we were very impressed with the boilers and once explained we found your boiler very good & simple to work on."

TRAINING STAFF



John Smith, Training Manager

John Smith, Vokèra's Training Manager, said, "The problem for small installers within the industry is that time spent training, is time lost earning. On the other hand, by not attending training courses gas installers could miss out on crucial information about new legislation and technologies."



James McDonald, Trainer

"It is important for everyone concerned that the installer is knowledgeable and has the confidence to tackle the appliances they encounter", said James. "Whilst many believe manufacturers use their courses as a selling tool, we pride ourselves on pitching the level of the course to the experience of the participants."



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Training Courses



WHY TRAIN?

Training in the gas industry has always been of unquestionably high importance. Recent times have seen changes to Part L of the Building Regulations and the introduction of various industry initiatives, providing the installers with ever more information to digest to maintain their knowledge of the industry in which they work.

Whether installing or servicing Vokèra boilers, the more you know about the appliances the more expertly and efficiently you are able to do your job.

Vokèra training is designed to give you an in-depth knowledge of our products and equip you with the confidence and professionalism that will be recognized by your customers.

WHAT WILL I LEARN?

Our courses last one day and in that time you will learn the complete ins and outs of our boilers.

The course content includes:

- Key features of the boiler • General requirements
- Technical data • Flueing • Installation • Commissioning
- Fault finding • LPG Instructions • Servicing • Benchmark

With working boilers on-site we pride ourselves on providing a hands-on course that enables installers to see for themselves exactly what they have learnt and how to correct their mistakes in the classroom before they reach the customer.

ARE THERE ANY REQUIREMENTS FOR ATTENDING A COURSE?

We require people to be Corgi registered with ACS before attending our courses.

WHAT COURSES ARE AVAILABLE?

Currently we are offering training courses for our Combination, System and Condensing (Combi & System) ranges. Each separate course lasts one day.

