QUOTES FROM INSTALLERS

- Gary Rule of Rule and Parker commented, "Rule and Parker is a company dedicated to training staff to the highest levels. We found Vokèra's training valuable for all staff and it is something that we would very much like to continue."
- Comments made by Richard Walker, Field Manager with British Gas following his attendance at a recent course. "The organisation, manner and content of the course was first class - spending the training time available on the workings of the boilers rather than a sales pitch."
- Another installer commented, "I would like to thank Vokèra & Mr Smith for making our day so informative and interesting, we were very impressed with the boilers and once explained we found your boiler very good & simple to work on."

TRAINING STAFF



John Smith, Training Manager

John Smith, Vokèra's Training Manager, said, "The problem for small installers within the industry is that time spent training, is time lost earning. On the other hand, by not attending training courses gas installers could miss out on crucial information about new legislation and technologies."



James McDonald, Trainer

"It is important for everyone concerned that the installer is knowledgeable and has the confidence to tackle the appliances they encounter", said James. "Whilst many believe manufacturers use their courses as a selling tool, we pride ourselves on pitching the level of the course to the experience of the participants."



Vokèra Ltd. Catherine House, Boundary Way, Hemel Hempstead, Herts. HP2 7RP www.vokera.co.uk



If you would like to book a course or simply find out more details contact us on 01274 866 117/123 or email enquiries@vokera.co.uk





Training Courses







WHY TRAIN?

Training in the gas industry has always been of unquestionably high importance. Recent times have seen changes to Part L of the Building Regulations and the introduction of various industry initiatives, providing the installers with ever more information to digest to maintain their knowledge of the industry in which they work.

Whether installing or servicing Vokèra boilers, the more you know about the appliances the more expertly and efficiently you are able to do your job.

Vokèra training is designed to give you an in-depth knowledge of our products and equip you with the confidence and professionalism that will be recognized by your customers.

WHAT WILL I LEARN?

Our courses last one day and in that time you will learn the complete ins and outs of our boilers.

The course content includes:

- Key features of the boiler General requirements
- Technical data Flueing Installation Commissioning
- Fault finding LPG Instructions Servicing Benchmark

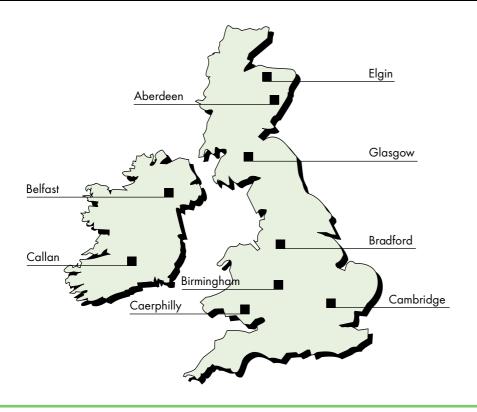
With working boilers on-site we pride ourselves on providing a hands-on course that enables installers to see for themselves exactly what they have learnt and how to correct their mistakes in the classroom before they reach the customer.

ARE THERE ANY REQUIREMENTS FOR ATTENDING A COURSE?

We require people to be Corgi registered with ACS before attending our courses.

WHAT COURSES ARE AVAILABLE?

Currently we are offering training courses for our Combination, System and Condensing (Combi & System) ranges. Each separate course lasts one day.



WHERE CAN I TRAIN?

Training centers are now available all over the UK and Ireland with more opening shortly. See the map for current venues.

Alternatively, on-site training can be arranged subject to working appliances being available and by prior agreement.

For pricing information email: enquiries@vokera.co.uk or call 01274 866 117/123.



VOKERA TRAINING APPLICATION FORM

I would like to apply/information for the following training courses:

Current Models: Combi & System	Condensing (Combi	& System) Boilers	
I would prefer to take my course in the following location (please tick):			
Aberdeen Belfast Callan Cambridge	Birmingham Elgin	Bradford Glasgow	Caerphilly
Name III		Company name Address	
Signature No. of people attending		Postcode	
Names of people attending		Tel	Fax
		Nature of business	
Corgi registration numbers		No. of employees	
Please send me dates & prices for training in my area.		if you do not wish to receive other information about our products.	